

Preparing for your visit:

The Reynolds-Alberta Museum is happy to welcome you back. We ask you to work together with us to keep the museum a safe space for you, other visitors and our staff. Please read below for further details on what to expect when you visit.

What we are doing to keep you safe:

- Selling **timed-entry admission tickets** online to allow for capacity control and no-contact payment
 - Pre-booking will help guarantee your spot and avoid disappointment on arrival
 - If you have a pass or a coupon that you would like to use, please book your admission by sending a message to booking.reynolds@gov.ab.ca or phoning 780-312-2065
- Encouraging physical distancing with signage, spacing 'dots' and one-way-only route markers
- Providing physical barriers such as Plexiglass shields at customer service areas
- Hands-on or interactive displays are being regularly cleaned, or they are being closed, covered or removed
- Providing substantial access to hand sanitizing and hand washing facilities
- Increased cleaning and disinfecting throughout our facility

What we are asking of our visitors:

- Stay home if you are not feeling well
 - **More information on conducting a self-assessment**
- Purchase your **timed-entry admission tickets** online before coming in to the museum
- Please bring and wear your own face mask (Note: we will not be providing masks to visitors)
- Practice good hygiene. This includes washing your hands, for at least 20 seconds, regularly during your visit, avoiding touching your face, and coughing or sneezing into your elbow
- Touch artifacts with your eyes - not your hands
- Keep your family unit together, and keep children within reach at all times
- Follow the one-way-only route markets
- Please be patient - don't cross the barriers or crowd around exhibits, practice physical distancing and wait your turn
- Bring your own strollers and wheel chairs as these are not available at this time
- Bring your own food to enjoy at our outside picnic tables or on our lawn, as there is no food service on site at this time

What's closed:

- Food services - please bring your own food to enjoy at our outside picnic tables or on our lawn
- Water fountains - please plan ahead and bring your own water, as there is no food service on site at this time

The safety of all visitors and staff is our top priority.

We ask that everyone continue to follow alberta.ca/covid19 for the latest information on this situation. For information in a variety of languages please visit alberta.ca/covid-19-information-posters.aspx.